

# Terms of Service

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Sapp LLC | sapphealth.com

<b>Effective Date</b>	4/14/2026
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Welcome to sapphealth.com (the “Site”), which is owned and operated by Sapp LLC (“Sapp,” “we,” “us,” or “our”). These Terms of Service (“Terms”) govern your access to and use of the Site, including any purchases of products made through the Site. By accessing the Site or purchasing from us, you agree to be bound by these Terms. If you do not agree, do not use the Site.

## 1. Eligibility

You must be at least 18 years old, or the age of majority in your jurisdiction, to use this Site or purchase products from us.

By using the Site, you represent and warrant that you meet this requirement and that all information you provide to us is accurate and complete.

## 2. Site Use

You may use the Site only for lawful purposes and in accordance with these Terms.

- use the Site in any way that violates applicable law or regulation;
- interfere with the operation or security of the Site;
- attempt to gain unauthorized access to any portion of the Site, our systems, or other user activity;
- reproduce, duplicate, copy, sell, resell, or exploit any portion of the Site without our prior written permission;
- use bots, scrapers, or automated means to access the Site for any unauthorized purpose; or
- submit false, misleading, or fraudulent information, including in connection with an order or review.

We reserve the right to suspend or terminate access to the Site for conduct that we believe violates these Terms or is otherwise harmful to us, our customers, or third parties.

## 3. Health and Medical Disclaimer

The content on this Site, including product descriptions, educational materials, blog content, testimonials, and other information, is provided for general informational purposes only and is not medical advice.

Our products are not intended to diagnose, treat, cure, or prevent any disease. You should consult a qualified healthcare professional before using any dietary supplement, especially if you are pregnant, nursing, have a medical condition, take prescription or over-the-counter medications, or are planning a medical procedure.

You should discontinue use and consult a healthcare professional if you experience any adverse reaction.

Nothing on this Site should be interpreted as a substitute for professional medical advice, diagnosis, or treatment. Never disregard professional medical advice or delay seeking it because of something you read on this Site.

## **4. Product Information and Claims**

We strive to ensure that all product information on the Site is accurate, but we do not warrant that product descriptions, ingredient listings, nutrition or supplement information, images, availability, pricing, or other content are complete, current, or error-free.

Product packaging and labeling may contain information that differs from what appears on the Site. You are responsible for reading the label, warnings, and directions that accompany your product before use.

Any statements on the Site regarding dietary supplements are intended only to the extent permitted by applicable law. Where required, product-specific disclaimers, disclosures, and qualifying language apply in addition to these Terms.

## **5. Orders and Order Acceptance**

All orders placed through the Site are subject to acceptance by Sapp LLC. We may refuse, limit, or cancel any order in our sole discretion, including for reasons involving product availability, pricing or description errors, suspected fraud, payment issues, or suspected resale or misuse.

If we cancel an order after your payment method has been charged, we will issue a refund of the amount charged, subject to applicable processing times.

We reserve the right to limit quantities purchased per person, per household, or per order.

## **6. Pricing; Taxes**

All prices are listed in U.S. dollars unless otherwise stated. Prices, promotions, and product availability may change at any time without notice.

Applicable taxes, shipping charges, and handling charges will be added at checkout where required. You are responsible for all applicable taxes and charges associated with your purchase.

If we discover a pricing error or other material error in connection with your order, we reserve the right to cancel the order and refund any amount charged.

## **7. Payment Processing**

We use Shopify and other third-party service providers, as applicable, to facilitate checkout and process payments.

By submitting payment information, you authorize us and our third-party payment processor to charge your selected payment method for the total amount of your order, including applicable taxes, shipping, and other disclosed charges.

We do not guarantee that any particular payment method will be accepted. Payment authorization is subject to approval by your payment card issuer or financial institution.

Your use of third-party payment services may also be subject to the applicable third party's terms, conditions, and privacy practices. We are not responsible for errors, outages, or security incidents caused by third-party payment processors, except as required by law.

## **8. Shipping and Delivery**

We will make commercially reasonable efforts to ship products within the timeframe stated on the Site or at checkout. Shipping and delivery dates are estimates only unless expressly stated otherwise.

We are not liable for delays caused by carriers, supply interruptions, weather events, incorrect shipping information, or events beyond our reasonable control. However, if we are unable to ship within the time

stated, or if no time is stated within the time required by applicable law, we will handle delays, notices, and refunds as required by law.

Risk of loss and title for products pass to you upon delivery to the carrier or, where required by applicable law, upon delivery to you.

You are responsible for providing an accurate shipping address. We are not responsible for orders shipped to an incorrect address provided by you.

## **9. Returns, Refunds, and Cancellations**

Returns, refunds, replacements, and cancellations are governed by our Return Policy, which is incorporated into these Terms by reference. Please review that policy before making a purchase.

If no separate Return Policy is posted, then returns or refunds will be handled in our reasonable discretion and in accordance with applicable law.

## **10. Reviews, Submissions, and Feedback**

If you submit reviews, comments, photos, testimonials, suggestions, ideas, or other content to us or through the Site (“User Content”), you grant Sapp LLC a non-exclusive, worldwide, royalty-free, perpetual, irrevocable, transferable, and sublicensable license to use, reproduce, modify, adapt, publish, display, distribute, and create derivative works from that User Content in any media for lawful business purposes.

You represent and warrant that you own or control the rights to the User Content you submit; your User Content is accurate and not misleading; your User Content does not violate any law or third-party rights, including intellectual property, privacy, or publicity rights; and your User Content does not contain false or unsubstantiated health claims, fake reviews, impersonation, unlawful content, or defamatory material.

We may, but are not obligated to, monitor, remove, edit, or refuse User Content at our discretion.

## **11. Intellectual Property**

The Site and all content on it, including text, graphics, logos, product names, product descriptions, images, videos, software, design, layout, and other materials, are owned by or licensed to Sapp LLC and are protected by intellectual property and other laws.

Except for the limited right to use the Site for personal, non-commercial purposes, no right, title, or interest in the Site or its content is transferred to you. You may not use our trademarks, trade dress, branding, or copyrighted materials without our prior written consent.

## **12. Third-Party Links and Services**

The Site may contain links to third-party websites, tools, social media platforms, or services. These are provided for convenience only.

We do not control and are not responsible for third-party content, terms, privacy practices, products, or services. Accessing third-party sites or services is at your own risk.

## **13. Disclaimer of Warranties**

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE SITE, ITS CONTENT, AND ALL PRODUCTS AND SERVICES OFFERED THROUGH THE SITE ARE PROVIDED “AS IS” AND “AS AVAILABLE,” WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE.

WITHOUT LIMITING THE FOREGOING, SAPP LLC DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, AND ANY WARRANTIES ARISING OUT OF COURSE OF DEALING OR USAGE OF TRADE.

WE DO NOT WARRANT THAT THE SITE WILL BE UNINTERRUPTED, SECURE, ERROR-FREE, OR FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS, OR THAT ANY CONTENT WILL BE ACCURATE, COMPLETE, OR CURRENT.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES, SO SOME OF THE ABOVE DISCLAIMERS MAY NOT APPLY TO YOU.

#### **14. Limitation of Liability**

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SAPP LLC, ITS AFFILIATES, OWNERS, MANAGERS, OFFICERS, EMPLOYEES, AGENTS, CONTRACTORS, LICENSORS, AND SERVICE PROVIDERS WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, DATA, USE, GOODWILL, OR BUSINESS OPPORTUNITY, ARISING OUT OF OR RELATED TO YOUR USE OF THE SITE OR PURCHASE OR USE OF ANY PRODUCT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SAPP LLC'S TOTAL LIABILITY FOR ANY CLAIM ARISING OUT OF OR RELATING TO THE SITE, THESE TERMS, OR ANY PRODUCT OR SERVICE PURCHASED THROUGH THE SITE SHALL NOT EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT OR SERVICE GIVING RISE TO THE CLAIM.

NOTHING IN THESE TERMS EXCLUDES OR LIMITS LIABILITY THAT CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW.

#### **15. Indemnification**

You agree to defend, indemnify, and hold harmless Sapp LLC and its affiliates, owners, managers, officers, employees, agents, contractors, licensors, and service providers from and against any claims, damages, liabilities, judgments, losses, costs, and expenses, including reasonable attorneys' fees, arising out of or related to your use of the Site, your breach of these Terms, your violation of any law or third-party right, any User Content you submit, or your misuse, resale, or unlawful marketing of our products.

#### **16. Privacy**

Your use of the Site is also subject to our Privacy Policy, which describes how we collect, use, disclose, and protect personal information. By using the Site, you acknowledge that you have reviewed our Privacy Policy.

#### **17. Electronic Communications**

By using the Site or placing an order, you consent to receive electronic communications from us, including transactional emails, order confirmations, shipping notices, customer service messages, and notices about these Terms. You agree that electronic communications satisfy any legal requirement that such communications be in writing.

#### **18. Termination**

We may terminate or suspend your access to the Site at any time, with or without notice, for any reason, including if we believe you have violated these Terms.

The provisions of these Terms that by their nature should survive termination will survive, including ownership, disclaimers, limitations of liability, indemnification, governing law, and dispute-related provisions.

## **19. Governing Law and Venue**

These Terms and any dispute arising out of or relating to the Site, your purchase of products, or these Terms shall be governed by the laws of the State of Utah, without regard to its conflict of laws principles, and applicable federal law.

Any legal action or proceeding arising out of or relating to these Terms shall be brought exclusively in the state courts of Utah or the United States District Court for the District of Utah, and you consent to the personal jurisdiction of those courts.

## **20. Changes to These Terms**

We may update these Terms from time to time in our sole discretion. If we do, we will post the revised version on the Site and update the Effective Date above.

Your continued use of the Site after updated Terms are posted constitutes your acceptance of the revised Terms.

## **21. Severability**

If any provision of these Terms is held to be unlawful, void, or unenforceable, that provision will be deemed severed and the remaining provisions will remain in full force and effect.

## **22. Entire Agreement**

These Terms, together with any policies or legal notices expressly incorporated by reference, constitute the entire agreement between you and Sapp LLC regarding your use of the Site and supersede all prior or contemporaneous communications regarding that subject matter.

## **23. Contact Information**

**Sapp LLC**

Support@sapphealth.com